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5 Janet Borne

6 **UNITED STATES DISTRICT COURT**
DISTRICT OF ARIZONA

7 Janet Borne,) Case No.:
8 Plaintiff,)
9 v.)) COMPLAINT AND DEMAND FOR JURY
10 GC Services, LP,) TRIAL
11 Defendant.)
12 _____)
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PLAINTIFF'S COMPLAINT

14 Plaintiff, Janet Borne ("Plaintiff"), through her attorneys, Krohn & Moss, Ltd., alleges
15 the following against Defendant, GC Services, LP ("Defendant"):

16 **INTRODUCTION**

- 17 1. Count I of Plaintiff's Complaint is based on the Fair Debt Collection Practices Act
18 ("FDCPA"), 15 U.S.C. § 1692, *et seq.*

19 **JURISDICTION AND VENUE**

- 20 2. Jurisdiction of this court arises pursuant to 15 U.S.C. § 1692k(d), which states that such
21 actions may be brought and heard before "any appropriate United States district court
22 without regard to the amount in controversy."
- 23 3. Defendant conducts business in the state of Arizona, and therefore, personal jurisdiction
24 is established.
- 25 4. Venue is proper pursuant to 28 U.S.C. § 1391(b)(2).

PARTIES

5. Plaintiff is a natural person residing in Surprise, Maricopa County, Arizona.
 6. Plaintiff is a consumer as that term is defined by 15 U.S.C. § 1692a(3), and according to Defendant, Plaintiff allegedly owes a debt as that term is defined by 15 U.S.C. § 1692a(5).
 7. Defendant is a debt collector as that term is defined by 15 U.S.C. § 1692a(6), and sought to collect a consumer debt from Plaintiff.
 8. Defendant is a collection agency with a business office in Houston, Texas.
 9. Defendant acted through its agents, employees, officers, members, directors, heirs, successors, assigns, principals, trustees, sureties, subrogees, representatives, and insurers.

FACTUAL ALLEGATIONS

10. Defendant places collection calls to Plaintiff seeking and demanding payment for an alleged debt, on behalf of the original creditor Chase Bank USA, N.A., with an account number ending in 2097.
 11. Plaintiff's alleged debt owed to Chase Bank USA, N.A. arises from transactions for personal, family, and household purposes.
 12. Defendant calls Plaintiff and leaves voice messages, asking Plaintiff to call Defendant at 866-749-7276. *See* Transcribed Voicemail Message, attached hereto as Exhibit A.
 13. Defendant places telephone calls without meaningful disclosures of the caller's identity. *See* Exhibit A.
 14. Defendant failed to disclose in subsequent communications that the calls were from a debt collector. *See* Exhibit A.

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COUNT I
DEFENDANT VIOLATED THE FAIR DEBT COLLECTION PRACTICES ACT

15. Defendant violated the FDCPA based on the following:

- a. Defendant violated § 1692d of the FDCPA by engaging in conduct that the natural consequences of which was to harass, oppress, and abuse Plaintiff in connection with the collection of an alleged debt.
 - b. Defendant violated § 1692d(6) of the FDCPA by placing telephone calls without meaningful disclosure of the caller's identity.
 - c. Defendant violated § 1692e of the FDCPA by using false, deceptive, and misleading representations in connection with the collection of any debt.
 - d. Defendant violated § 1692e(10) of the FDCPA by using false and deceptive means in an attempt to collect a debt.
 - e. Defendant violated § 1692e(11) of the FDCPA by failing to disclose in subsequent communications that the communication was from a debt collector.

WHEREFORE, Plaintiff, Janet Borne, respectfully requests judgment be entered against Defendant, GC Services, LP, for the following:

16. Statutory damages of \$1,000.00 pursuant to the Fair Debt Collection Practices Act, 15
U.S.C. 1692k.

17. Costs and reasonable attorneys' fees pursuant to the Fair Debt Collection Practices Act,
15 U.S.C. 1692k.

18. Any other relief that this Honorable Court deems appropriate.

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1 **DEMAND FOR JURY TRIAL**

2 Plaintiff, Janet Borne, demands a jury trial in this cause of action.

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4 DATED: July 22, 2011

RESPECTFULLY SUBMITTED,

5 KROHN & MOSS, LTD.

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7 By: _____

8 Ryan Lee
9 Attorney for Plaintiff,
Janet Borne

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VERIFICATION OF COMPLAINT AND CERTIFICATION

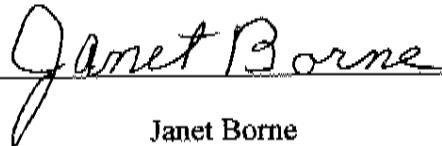
2 STATE OF ARIZONA

3 Plaintiff, Janet Borne, states as follows:

- 4 1. I am the Plaintiff in this civil proceeding.
5 2. I have read the above-entitled civil Complaint prepared by my attorneys and I believe
6 that all of the facts contained in it are true, to the best of my knowledge, information
7 and belief formed after reasonable inquiry.
8 3. I believe that this civil Complaint is well grounded in fact and warranted by existing
9 law or by a good faith argument for the extension, modification or reversal of existing
10 law.
11 4. I believe that this civil Complaint is not interposed for any improper purpose, such as
12 to harass any Defendant(s), cause unnecessary delay to any Defendant(s), or create a
needless increase in the cost of litigation to any Defendant(s), named in the
Complaint.
13 5. I have filed this Complaint in good faith and solely for the purposes set forth in it.
14 6. Each and every exhibit I have provided to my attorneys which has been attached to
this Complaint is a true and correct copy of the original.
15 7. Except for clearly indicated redactions made by my attorneys where appropriate, I
have not altered, changed, modified or fabricated these exhibits, except that some of
the attached exhibits may contain some of my own handwritten notations.

16 Pursuant to 28 U.S.C. § 1746(2), I, Janet Borne, hereby declare (or certify, verify or
state) under penalty of perjury that the foregoing is true and correct.

17 DATE: 07-28-2011



Janet Borne

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3 **Exhibit A**
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Janet Borne v. GC Services, LP

This message is for Janet Borne. Janet, my name is Mark, please return the call. My number here is toll free, 866-749-7276, my direct extension is 6126. Thank you.

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